



*Quality Learning and Superior Performance for All*

# PURCHASING DEPARTMENT

441 Canton Highway Cumming, GA 30040  
Phone: 770-781-6603 Fax: 770-888-0222

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May 27, 2022

Incident IQ LLC  
750 Glenwood Ave  
Ste. 320  
Atlanta, GA 30316  
Attn: R.T. Collins

Dear Mr. Collins:

This is to advise you that your company has been awarded a contract from our **RFP P22-16, Help Desk Inventory System**. The effective date of this contract is June 1, 2022 and terminates on May 31, 2023.

This award is in accordance with the terms and conditions of the contract and with your attached pricing to remain firm for the entire contract period. This award letter is not an official order.

If you have any questions about this award, please contact Trey Tryan at 770-781-6603 or [ttryan@forsyth.k12.ga.us](mailto:ttryan@forsyth.k12.ga.us). We appreciate your interest in the Forsyth County School System and your participation in our bidding process.

Sincerely,

Brad Richardson  
Director of Procurement Services



Quote Name Incident IQ for Forsyth County Schools  
Company Address Incident IQ, LLC  
P.O. Box 896865  
Charlotte, NC 28289-6865  
US

Created Date 5/24/2022  
Expiration Date 6/1/2022  
Quote Number 27214

Prepared By Jake Whitley  
Phone (470) 737-3468  
Email jwhitley@incidentiq.com

Contact Name Todd Small  
Phone (770) 887-2461  
Email tsmall@forsyth.k12.ga.us

Bill To Name Forsyth County  
Bill To 1120 Dahlonega Highway  
Cumming, GA 30040  
United States

Ship To Name Forsyth County  
Ship To 1120 Dahlonega Highway  
Cumming, GA 30040  
United States

Product Code	Product	Product Description	Sales Price
IIQ-6200	iiQ Assets	Incident IQ Assets product (add-on), Subscription	\$36,160.29
IIQ-9000	iiQ Launchpad On-boarding Services	Implementation of Incident IQ Cloud Services, one-time fee	\$3,552.00
IIQ-1000	iiQ Platform with Ticketing	Incident IQ Platform with iiQ Ticketing core product, Subscription	\$60,267.79

Total Price \$99,980.08